

YEAR 2004 PERFORMANCE REPORT

FULLY COMPLETE REVIEWS

DESCRIPTION	JAN	FEB	MAR	1ST QTR
# CC Determinations	15	28	14	57
1ST REVIEW - FULLY COMPLETE				
# FC Reviews	5	5	10	20
# Completed w/in 21 Days	5	5	10	20
% issued w/in 21 days	100%	100%	100%	100%
Total Days to Complete 1st Review	105	104	179	388
Average Days to Decision	21	21	18	19
Range of Days to Decision	21-21	20-21	5-21	5-21
1ST REVIEW - NOT FULLY COMPLETE				
# NFC Reviews	9	16	9	34
# Completed w/in 21 Days	9	16	9	34
% issued w/in 21 days	100%	100%	100%	100%
Total Days to Complete 1st Review	189	335	189	713
Average Days to Decision	21	21	21	21
Range of Days to Decision	21-21	20-21	21-21	20-21
SUB-TOTALS FOR 1ST REVIEW - FC & NFC				
# FC & NFC Reviews	14	21	19	54
# Completed w/in 21 Days	14	21	19	54
% Completed w/in 21 Days	100%	100%	100%	100%
Total Days to Complete 1st Review	294	439	368	1101
Average Days to Decision	21	21	19	20
Range of Days to Decision	21-21	20-21	5-21	5-21
2ND REVIEW - FULLY COMPLETE				
# FC Reviews	2	6	13	21
# Completed w/in 14 Days	2	6	13	21
% issued w/in 14 days	100%	100%	100%	100%
Total Days on Hold	8	74	129	211
Total Days to Complete 2nd Review	21	77	127	225
Total Days for Decision	29	151	256	436
Average Days on Hold Between 1st & 2nd Review	4	12	10	10
Range of Days on Hold	2-6	1-31	3-26	1-31
Average Days to Decision, including Holds	15	25	20	21
Average Days to Decision, excluding Holds	11	13	10	11
Range of Days to Decision	7-14	7-14	2-14	2-14
2ND REVIEW - NOT FULLY COMPLETE				
# NFC Reviews	4	3	2	9
# Completed w/in 14 Days	4	3	2	9
% issued w/in 14 days	100%	100%	100%	100%
Total Days on Hold	73	84	343	500
Total Days to Complete 2nd Review	50	42	26	118
Total Days for Decision	123	126	369	618
Average Days on Hold Between 1st & 2nd Review	18	28	172	56
Range of Days on Hold	9-32	6-64	11-332	6-332

DESCRIPTION	JAN	FEB	MAR	1ST QTR
Average Days to Decision, including Holds	31	42	185	69
Average Days to Decision, excluding Holds	13	14	13	13
Range of Days to Decision	11-14	14-14	12-14	11-14
SUB-TOTALS FOR 2nd REVIEW - FC & NFC				
# FC & NFC Reviews	6	9	15	30
# Completed w/in 14 Days	6	9	15	30
% issued w/in 14 days	100%	100%	100%	100%
Total Days on Hold	81	158	472	711
Total Days to Complete 2nd Review	71	119	153	343
Total Days for Decision	152	277	625	1054
Average Days on Hold Between 1st & 2nd Review	25	31	42	35
Range of Days on Hold	2-32	1-64	3-332	1-332
Average Days to Decision, including Holds	25	31	42	35
Average Days to Decision, excluding Holds	12	13	10	11
Range of Days to Decision	7-14	7-14	2-14	2-14
3RD REVIEW - FULLY COMPLETE				
# FC Reviews	0	4	7	11
# Completed w/in 14 Days	0	4	7	11
% issued w/in 14 days	0%	100%	100%	100%
Total Days on Hold	0	74	103	177
Total Days to Complete 3rd Review	0	55	84	139
Total Days for Decision	0	129	187	316
Average Days on Hold Between 2nd & 3rd Review	0	19	15	16
Range of Days on Hold	0	1-64	4-31	1-64
Average Days to Decision, including Holds	0	32	27	29
Average Days to Decision, excluding Holds	0	14	12	13
Range of Days to Decision	0	13-14	4-14	4-14
3RD REVIEW - NOT FULLY COMPLETE				
# NFC Reviews	0	0	0	0
# Completed w/in 14 Days	0	0	0	0
% issued w/in 14 days	0%	0%	0%	0%
Total Days on Hold	0	0	0	0
Total Days to Complete 3rd Review	0	0	0	0
Total Days for Decision	0	0	0	0
Average Days on Hold Between 2nd & 3rd Review	0	0	0	0
Range of Days on Hold	0	0	0	0
Average Days to Decision, including Holds	0	0	0	0
Average Days to Decision, excluding Holds	0	0	0	0
Range of Days to Decision	0	0	0	0
SUB-TOTALS FOR 3RD REVIEW - FC & NFC				
# FC & NFC Reviews	0	4	7	11
# Completed w/in 14 Days	0	4	7	11
% issued w/in 14 days	0%	100%	100%	100%
Total Days on Hold	0	74	103	177
Total Days to Complete 3rd Review	0	55	84	139
Total Days for Decision	0	129	187	316
Average Days on Hold Between 2nd & 3rd Review	0	32	27	29
Range of Days on Hold	0	1-64	4-31	1-64
Average Days to Decision, including Holds	0	32	27	29
Average Days to Decision, excluding Holds	0	14	12	13
Range of Days to Decision	0	13-14	4-14	4-14
GRAND TOTALS FOR 1-2-3 REVIEWS				

DESCRIPTION	JAN	FEB	MAR	1ST QTR
FULLY COMPLETE - 1st, 2nd, & 3rd Reviews	7	15	30	52
NOT FULLY COMPLETE - 1st, 2nd, & 3rd Reviews	13	19	11	43
Total Reviews	20	34	41	95
# Reviews w/in 21 days	14	21	19	54
# Reviews w/in 14 days	6	13	22	41
Total Reviews	20	34	41	95
Total % of Deadline	100%	100%	100%	100%
Total Days on Hold	81	232	575	888
Total Days to Complete Review	365	613	605	1583
Total Days for Decision	446	845	1180	2471
Average Days to Decision, including Holds	22	25	29	26
Average Days to Decision, excluding Holds	18	18	15	17
Total Range of Days to Decision	7-21	7-21	2-21	7-21